

Commissioner's covering note

The role of Police and Crime Commissioner was created to help make the police more accountable to the people they serve, and the holding of our local police to account on behalf of the people of Devon, Cornwall and the Isles of Scilly is my core responsibility.

I do this in a number of ways, one of them via my Commissioner's Accountability Board. Through this Board, I select a number of areas of policing activity and related performance, and as Chair, scrutinise them in detail, requiring the Chief Constable and his team to explain both current performance, and any plans they have in place to make improvements where required.

Following this, I then make a judgment on how assured I am, again both in terms of current police performance and the quality of any improvement plans. I then publish a statement describing my levels of assurance for the public to see, along with the agenda and attendance at each Board, to ensure as wide a visibility as is possible.

I remain committed to ensuring that Devon and Cornwall Police delivers a service to our communities as effectively and efficiently as is possible, and my office and I will continue to not only scrutinise and challenge robustly, but also to celebrate and champion whenever appropriate, on behalf of the people of Devon, Cornwall and the Isles of Scilly.

My statement of assurance from my Board meeting of 20th May 2026, and the meetings agenda, can be found below.

Alison HERNANDEZ

Police & Crime Commissioner

Commissioner's Accountability Board



Date & venue: Wednesday 20th May 2026, Andy Hocking House, Middlemoor, Exeter
Chair: Alison HERNANDEZ, Police & Crime Commissioner
Chief Constable: James VAUGHAN QPM

Statement of assurance

Within this meeting the Commissioner explored two areas of Devon and Cornwall Police's performance for the purposes of assurance. These were:

- Delivery of the Police and Crime plan priority area – Antisocial behaviour (ASB)
- Devon and Cornwall Police – complaint handling

No.	Title	Rationale	Current performance	Plans
1	Delivery of the Police and Crime – Antisocial behaviour (ASB)	<p>Devon and Cornwall Police</p> <p>The Commissioner was assured regarding the current performance of Devon and Cornwall Police in delivering the Police and Crime plan priority of dealing with ASB.</p> <p>The Commissioner was also assured regarding the force's plans in this area.</p> <p>In making these judgments, the Commissioner took into account a number of factors, including the force's successes in dealing with ASB in specific target areas, neighbourhood teams being resourced in line with their design levels, and the police's effective use of targeted 'hotspot' and 'knife crime' funding.</p> <p>Office of the Police and Crime Commissioner</p> <p>The Commissioner was assured regarding her own office's current performance and its plans in this area.</p>	<p>Assured</p>	<p>Assured</p>
			<p>Assured</p>	<p>Assured</p>

2	Devon and Cornwall Police – complaint handling	<p>Devon and Cornwall Police</p> <p>Having considered the police’s report in detail, the Commissioner has deferred her judgment on this matter, pending the completion of additional work by the force and the presentation of further detail at a future Commissioner’s Accountability Board.</p>	Deferred	Deferred
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Key:

Assured	Part assured	Not assured
Sufficient evidence has been provided to assure the Commissioner.	Some evidence has been provided, however insufficient to offer full assurance. Some further work is required.	Insufficient evidence has been provided to assure the Commissioner. Improvements are required.

Alison **HERNANDEZ**

Police & Crime Commissioner for Devon, Cornwall & the Isles of Scilly

Commissioner's Accountability Board



Wednesday, May 20th, 2026, 2pm–5pm
Fowey Room, Andy Hocking House, Middlemoor

Agenda

Item no.	Title	Lead	Time
	Arrival		
1	Chair's opening address	Chair	2.00pm
2	<p>Chief Constables Update Report</p> <p>To include:</p> <ul style="list-style-type: none"> ▪ Force performance against the Police and Crime plan. ▪ Force budget & financial performance ▪ HMICFRS/PPOG matters ▪ Recent homicides serious crimes the Commissioner should know about <p><i>The aim of this report is for the CC to inform the PCC of key issues happening in the force, including areas of concern & success.</i></p>	James VAUGHAN	2.05pm
3	Chief Executives Update Report	Fran HUGHES	2.25pm
4	<p>Delivery of the Police and Crime Plan: ASB</p> <p><i>Part A: Devon and Cornwall Police delivery</i></p> <p><i>Part B: OPCC delivery</i></p>	Emma BUTLER-JONES Jon BACK	2.50pm
5	Devon and Cornwall Police ASB Action Plan	Emma BUTLER-JONES	3:20pm
	Break		3:50pm
6	<p>Devon and Cornwall Police complaints</p> <p><i>Part A: Devon and Cornwall Police's performance on complaints</i></p> <p><i>Part B: OPCC publication of Specified Information Order on complaints</i></p>	Alex DOUGHTY Jon BACK	3:55pm
7	Draft PEEL report (verbal)	All	4:25pm

	<i>A report on the key findings of the inspection</i>		
8	Policing Reform (standing item) (verbal) A standing item for matters relating to police reform.	Fran HUGHES	4:45pm
9	AOB	Chair	4:55pm
10	Date & time of next meeting – Wednesday 10 th June, 2-3:30pm (informal)	Chair	5pm
11	Meeting close	Chair	5pm

Attendance

Role	Name	Attended
OPCC		
Police & Crime Commissioner	Alison HERNANDEZ	
Chief Executive Officer	Fran HUGHES	
Treasurer	Nicky ALLEN	
Head of Performance & Scrutiny	Jon BACK	
Performance & Scrutiny Officer	Katie GRANT	
Head of Communications & Public Affairs	Ben WOOLVIN	
DCP		
Chief Constable	James VAUGHAN	
Deputy Chief Constable	Jim COLWELL	
Assistant Chief Constable, Local Policing and Partnerships	Glen MAYHEW	
Director of Legal Services	Mike STAMP	
Non-Executive Director	Dinah COX	
Staff Officer (DCC)	Zoe PARNELL	
Director of Finance & Resources	David WILKIN	
Assistant Chief Constable, Vulnerability and Crime	Matt LONGMAN	
Superintendent LPA Commander	Emma BUTLER-JONES	
Detective Superintendent CID	Lesley BULLEY	
Chief Inspector, Professional Standards	Tim EVANS	

Apologies

Accountability and Standards Officer	Chloe HOWARD
Assistant Chief Constable, Contact and Specialist Operations	Nikki LEAPER
Assistant Chief Officer (People)	Alexis POOLE