

FOI 16555 Complaint Reviews

Request:

1. Does the OPCC use a third party to conduct complaint reviews?
2. If so, which organisation does the OPCC use?

Schedule of Response Information:

Following receipt of your request, I can confirm the Office of the Police and Crime Commissioner (OPCC) holds information relevant to your request. Please see the information below.

1. Does the OPCC use a third party to conduct complaint reviews?

The OPCC for Devon, Cornwall and the Isles of Scilly has a dedicated complaint review team, but at times of high volume, we commission a third party to undertake some reviews.

2. If so, which organisation does the OPCC use?

Sancus Solutions.



01392 497700 devonandcornwall-pcc.gov.uk/contact-us

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Your voice in policing