

FOI 16352 Financial and HR Enterprise Resource Planning systems

Request:

This request is for factual information about systems and contracts and does not seek confidential pricing, security details, or supplier intellectual property.

1. What Financial and HR Enterprise Resource Planning (ERP) system or systems are currently used by your authority?
2. For each ERP system identified, what are the contract start and contract end dates, including any extension options where known?
3. Was the implementation of the ERP system undertaken directly with the software supplier, or through a third-party implementation partner?
4. If an implementation partner was used, please provide the name of the partner organisation.
5. How does your authority collect payments from individuals, for example council tax, business rates, fines, rents, waste services, licensing, or similar charges?
6. What payment platform or system is currently used to facilitate these payments?
7. How was the payment platform procured, for example via a public sector framework, open tender, or direct award?
8. What are the contract start and contract end dates for the payment platform, including any extension options where known?

Schedule of Response Information:

Following receipt of your request, searches were conducted to locate information relevant to your request. I can confirm that the Office of the Police and Crime Commissioner (OPCC) holds some information relevant to your request. Please see the responses to your request below:

- 1. What Financial and HR Enterprise Resource Planning (ERP) system or systems are currently used by your authority?**

Unit4 ERP

- 2. For each ERP system identified, what are the contract start and contract end dates, including any extension options where known?**

1 April 2025, 3-year contract, "...and any future periods are subject to Indexation as defined in clause 4.3 of Unit4 General Terms of Business v.3.2..."

- 3. Was the implementation of the ERP system undertaken directly with the software supplier, or through a third-party implementation partner?**

Via Unit4 consultants and partners.



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4. If an implementation partner was used, please provide the name of the partner organisation.

The OPCC has conducted reasonable searches to find information relevant to this question and I can confirm that the OPCC does not hold any information relevant to this question.

5. How does your authority collect payments from individuals, for example council tax, business rates, fines, rents, waste services, licensing, or similar charges?

N/A. The Office of the Police and Crime Commissioner does not collect payments from individuals directly.

6. What payment platform or system is currently used to facilitate these payments?

N/A

7. How was the payment platform procured, for example via a public sector framework, open tender, or direct award?

N/A

8. What are the contract start and contract end dates for the payment platform, including any extension options where known?

N/A



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