

FOI 16108 OPCC use of Survey Platforms

Request:

1. Do you use a survey platform?
2. If so, what tools do you use?
3. How much do you spend annually on a survey platform?
4. Which month & year does your contract with your supplier end?

Schedule of Response Information:

Following receipt of your request, I can confirm the Office of the Police and Crime Commissioner (OPCC) holds information relevant to your request.

1. Do you use a survey platform

Yes

2. If so, what tools do you use?

Survey Monkey and Commonplace

3. How much do you spend annually on a survey platform?

We consider the information regarding the OPCC's annual spend on survey platforms to be exempt from disclosure under Section 43(2) of the Freedom of Information Act. This exemption is engaged because releasing the information would harm the OPCC's commercial interests.

Section 43(2) is a qualified, prejudiced-based exemption and requires the application of a Prejudice Test and a Public Interest Test before it can be claimed as follows:

Prejudice (Harm) Test

We consider that disclosure of some information pertinent to this request would be likely to prejudice the commercial interests of the OPCC.

Disclosure of this information is likely to prejudice the OPCC's commercial interests as the information could be used by alternative survey platforms to gain a competitive advantage which could then impact the OPCC's ability to gain best value from any future survey platform procurement exercises.

Public interest test

Factors favouring disclosure:

The Freedom of Information Act encourages transparency and honesty from all



☎ 01392 225555 ✉ opcc@dc-pcc.gov.uk

📍 The Office of the Police and Crime Commissioner
Andy Hocking House, Alderson Drive, Exeter EX2 7RP

🌐 devonandcornwall-pcc.gov.uk

public authorities and Devon & Cornwall OPCC is no exception to this. By releasing information held by the OPCC we are encouraging public trust and belief in our work.

Factors favouring non-disclosure:

There is a strong public interest in allowing public sector organisations to be able to ensure best value in future contract tenders. Disclosing this information would enable alternative survey platforms to gain a competitive advantage which could then impact the OPCC's ability to gain best value from any future survey platform procurement exercises.

Balance test

After weighing up the competing interests, I have determined the disclosure of the above would not be in the public interest. The risk of releasing the information is greater than the potential benefits.

4. Which month & year does your contract with your supplier end?

Survey Monkey January 2026 and Commonplace September 2026



☎ 01392 225555 ✉ opcc@dc-pcc.gov.uk

📍 The Office of the Police and Crime Commissioner
Andy Hocking House, Alderson Drive, Exeter EX2 7RP

🌐 devonandcornwall-pcc.gov.uk