

## Commissioner's covering note

The role of Police and Crime Commissioner was created to help make the police more accountable to the people they serve, and the holding of our local police to account on behalf of the people of Devon, Cornwall and the Isles of Scilly is my core responsibility.

I do this in a number of ways and recently, I have convened a new Accountability Board at which as Chair, I select a number of areas of policing activity and related performance, and scrutinise them in detail, requiring the Chief Constable and his team to explain both current performance, and any plans they have in place to make improvements where required.

Following this, I then make a judgment on how assured I am, again both in terms of current police performance and the quality of any improvement plans. I then publish a statement describing my levels of assurance for the public to see, along with the agenda and attendance at each Board, to ensure as wide a visibility as is possible.

I remain committed to ensuring that Devon and Cornwall Police delivers a service to our communities as effectively and efficiently as is possible, and my office and I will continue to not only scrutinise and challenge robustly, but also to celebrate and champion whenever appropriate, on behalf of the people of Devon, Cornwall and the Isles of Scilly.

My statement of assurance from my Board meeting of 13th August 2025, and the meetings agenda, can be found below.

**Alison HERNANDEZ**

Police & Crime Commissioner

# Commissioner's Accountability Board



**Date & venue:** Wednesday 13<sup>th</sup> August, Andy Hocking House, Middlemoor, Exeter  
**Chair:** Alison HERNANDEZ, Police & Crime Commissioner  
**Chief Constable:** James VAUGHAN QPM





## Statement of assurance

Within this meeting, the Commissioner explored two specific areas of force performance for the purposes of assurance:

- HMICFRS matters
- HMICFRS SOC inspection

Two additional areas were presented to the Commissioner for information:

- Police & Crime Plan Thematic Review: Theft
- Quarterly Overall Force Performance

No.	Title	Rationale	Current performance	Force plans
1	HMICFRS matters	<p>The Commissioner is assured by the recent decision by His Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) to remove the force from the 'Engage' status of monitoring.</p> <p>Noting that the force still has work to do to address the 27 outstanding AFIs (areas for improvement) and recommendations, the Commissioner is assured that the force has plans and strategies in place to address these in preparation for 2025/27 PEEL (police efficiency, effectiveness and legitimacy) inspection.</p>	<b>Assured</b> 	<b>Assured</b> 
2	HMICFRS SOC inspection	<p>The Commissioner is assured that the necessary work to address the AFIs relevant to the Devon and Cornwall in the recent HMICFRS SOC (serious organised crime) inspection report is planned and progressing well.</p>	<b>Assured</b> 	<b>Assured</b> 
3	Quarterly Overall Force Performance	<p>The force provided a quarterly performance update which detailed the improved model the force now uses to monitor performance and hold senior leaders to account. Areas discussed included risk assessment of stalking offences, use of domestic violence disclosure scheme publications and staff and officer long term sickness.</p>		
4	Police & Crime Plan Thematic Review: Theft	<p>Devon and Cornwall Police and the Office of the Police and Crime Commissioner shared their respective information on addressing the Commissioner's Police and Crime Plan priority of theft, including shoplifting and residential burglaries.</p> <p>Work having a positive impact included the implementation of Auror and UKPAC to support retailers, and youth outreach and diversionary schemes.</p> <p>The Commissioner stated that she would be presenting a report to the Police and Crime Panel in September which would further highlight the work of the force and of the OPCC to deliver against her Police and Crime Plan priority of theft.</p>		

Key:

Assured	Part assured	Not assured
Sufficient evidence has been provided to assure the Commissioner.	Some evidence has been provided, however insufficient to offer full assurance. Some further work is required.	Insufficient evidence has been provided to assure the Commissioner. Improvements are required.

Alison **HERNANDEZ**, Police & Crime Commissioner for Devon, Cornwall & the Isles of Scilly

# Commissioner's Accountability Board



Wednesday, August 13, 2025, 2pm–5pm  
Fowey Room, Andy Hocking House, Middlemoor

## Agenda

Item no	Title	Lead	Time
	Arrival		
1	Chair's opening address	Chair	2.00pm
2	Review of Previous Meeting	Chair	2.05pm
3	<p><b>Chief Constable's update report</b> (paper x 1) [FOIA Various]</p> <p>To include:</p> <ul style="list-style-type: none"> <li>Force performance against the Police &amp; Crime plan</li> <li>Force budget &amp; financial performance</li> <li>HMICFRS/PPOG matters</li> <li>Recent homicides or serious crimes the Commissioner should know about</li> </ul> <p><i>The aim of this item is for the CC to inform the PCC of key issues happening in the force, including areas of concern &amp; success</i></p>	James VAUGHAN	2.15pm
4	<p><b>HMICFRS/PPOG matters</b> (paper x 1) [FOIA Closed s.31]</p> <p><i>Progress against outstanding AFIs/recommendations and PEEL preparedness</i></p>	James COLWELL	2.45pm
5	<p><b>Force Police &amp; Crime Plan Thematic Review: Theft</b></p> <p>Performance deep dive (papers x 3) [FOIA s.31 Law]</p> <p>To consider a quarterly thematic review of a priority in the Police and Crime Plan: <b>Theft</b></p>	Force	3.05pm
6	<p><b>OPCC Police &amp; Crime Plan Thematic Review: Theft</b></p> <p>Performance deep dive (papers x 1) [FOIA Open]</p> <p>An OPCC report to review delivery of the Police and Crime Plan priority, Theft, including an update regarding UK Partners Against Crime.</p>	Clare GOLLOP	3:25pm
	<b>BREAK</b>		3.45pm

7	<b>Quarterly Overall Force Performance Report</b> Performance deep dive (papers x 2) [FOIA Closed s.31 Law] To consider a quarterly high level overall force performance report against strategic priorities.	James COLWELL	3.55pm
8	<b>HMICFRS SOC Inspection</b> Performance deep dive (papers x 2) [FOIA s.31 Law] To consider the Chief Constable's response to the recommendations of HMICFRS' inspection of SOC.	Jim PEARCE	4.20pm
9	Assurance statement summary	Chair	4.45pm
10	AOB	Chair	4:50pm
11	Date & time of next meeting Meeting close	Chair	5.00pm

## Attendance

OPCC		
Police & Crime Commissioner	Alison HERNANDEZ	
Chief Executive Officer	Fran HUGHES	
Deputy Chief Executive	Clare GOLLOP	
Treasurer	Nicky ALLEN	
Accountability and Standards Officer (Team Manager)	Vicky CHURCH	
DCP		
Chief Constable	James VAUGHAN	
Deputy Chief Constable	Jim COLWELL	
Assistant Chief Constable (Local policing)	Glen MAYHEW	
Assistant Chief Constable (Justice & Vulnerability)	Jim PEARCE	
Director (Finance & Resources)	David WILKIN	
Director (Legal, Reputation & Risk)	Mike STAMP	
Assistant Chief Officer (People)	Alexis POOLE	
Staff Officer	Zoe SMITH	
Chief of Staff	Ed WRIGHT	

## Guests

Superintendent (Intelligence)	Rob YOUNGMAN
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## Apologies

Assistant Chief Constable (Contact & Strategic planning), DCP	Nikki LEAPER
Staff Officer, OPCC	Nella BARKER
Non-Executive Director, DCP	Dinah COX