

FOI 14539 OPCC monitoring of force performance

Request:

The Home Office sets out performance targets for our Force: areas to focus resources and KPIs. No doubt the Force and PCC run some sort of balanced scorecard or Risk Log to identify RAG progress (Red, Amber, Green). It is the Red areas I'm interested in: these are probably the areas when there is under resourcing in people, time, money, management tools or expertise. So, for example, there may be intelligence gaps in the Force and these may flash Red in the PCC Risk Log, or may even be an Issue - something the PCC is unable to currently manage effectively. There may be areas of policing the Home Office expects of the Force but which the PCC has identified as underperformed such as undocumented or illegal working. Vagrancy is another area.

What I'm really interested in is what the Force is not doing and which is flagged as Red by the PCC in the management tools you/she uses.

Schedule of Response Information:

Following receipt of your request, I can confirm the Office of the Police and Crime Commissioner (OPCC) holds information relevant to your request. Please see the information below.

It is the Police and Crime Commissioner's (PCC) responsibility to hold the Chief Constable to account for the performance of Devon and Cornwall Police. The Commissioner executes this function in a number of ways, through formal governance structures and more informally through regular dialogue with the Chief Constable and their staff.

In your request, you ask for sight of performance areas graded as 'red' by the Commissioner in her 'management tools'. We have interpreted 'flagged as red' to mean areas within the force where the Commissioner has performance concerns and/or has chosen to focus her scrutiny activity. We have interpreted 'management tools' to mean items or documents that are used regularly by the Commissioner to evaluate areas of the force's performance. According to our assessment, this would therefore include:

- The Commissioner's Police and Crime Plan 2025-29: [Police-and-Crime-Plan-2025-FINAL-print.pdf](#)
- His Majesty's Inspectorate of Constabulary and Fire and Rescue Services' (HMICFRS) Police effectiveness, efficiency and legitimacy (PEEL) report 2023-25: [PEEL 2023–2025: An inspection of Devon and Cornwall Police - His Majesty's Inspectorate of Constabulary and Fire & Rescue Services](#) as well as the response from the Police and Crime Commissioner of Devon and



☎ 01392 225555 ✉ opcc@dc-pcc.gov.uk

📍 The Office of the Police and Crime Commissioner
Andy Hocking House, Alderson Drive, Exeter EX2 7RP

🌐 devonandcornwall-pcc.gov.uk

Cornwall to this PEEL report: [PEEL-2023-25.pdf](#)

- The Commissioner's Police and Crime Plan Performance Monitoring Report: [Police and Crime Plan Performance FINAL.pdf](#)
- The Commissioner's scrutiny reports: [Scrutiny activity – Your voice in policing](#)
- The Commissioner's Commissioning Intentions Plan: [About commissioning – Your voice in policing](#)

If you are interested in understanding more about the performance of Devon and Cornwall Police you may also wish to submit an FOI request to Devon and Cornwall Police directly, for any information that they hold in this regard. You can submit an FOI request to them here: [Request information about the police | Devon & Cornwall Police](#)



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